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**IDG's COMPUTERWORLD SELECTS PRONTO NETWORKS FOR
INNOVATIVE TECHNOLOGY AWARD**

Pleasanton, CA, September 24, 2003 – Pronto Networks, a leading provider of carrier-class OSS solutions for large Wi-Fi hot spot networks, announced today that it has won an award from IDG's *Computerworld*, the Voice of IT Management, for leading-edge technology that provides measurable business value to end-user organizations. This honor is part of *Computerworld's* second annual Innovative Technology Awards, which was published in the September 22 issue and online at Computerworld.com.

"Pronto Networks is honored to be selected as a winner of *Computerworld's* 2003 Innovative Technology Awards," said Jasbir Singh, president and CEO of Pronto Networks. "We consistently receive feedback from our customers that our Wi-Fi hot spot offering is the most user-friendly and feature-rich solution on the market. With commitments for more than 4,000 deployments in the coming year, Pronto is quickly becoming recognized as a market leader in deploying public WLAN networks to both enterprises and carriers."

In order to be considered for the awards program, vendors had to be nominated by IT end users that do not produce or sell technology. Approximately 350 nominees were surveyed regarding their technology innovations in June and customer references were contacted for each vendor being considered. A panel of outside experts and *Computerworld* editors then reviewed the surveys and chose 30 winners in 10 categories, including data management, mobile/wireless, security and web site management.

"This year's awards are evidence that innovation is alive and well in the IT industry," said Maryfran Johnson, editor in chief of *Computerworld*. "However, technology end users have made it plain that innovation must move toward a greater goal: to support larger business needs and deliver measurable value. Our editors and our readers believe that Pronto Networks has achieved that goal."

Pronto's Operations Support System (OSS) was designed to enable cost-effective deployment and provisioning of Wi-Fi hot spots. Since its product launch in late May 2002, the company has signed more than 70 hotspot operators worldwide and its technology is used in the deployment of hundreds of hot spots including airports, hotels, cafes, marinas, laundromats, RV parks, apartments/condos, train stations, and truck stops. Pronto Networks' solution enables the owners of hot spot locations to attract more business to their location and to generate additional revenue from offering the wireless service, as well as a flexible platform to promote their core business.

Other companies earning the Innovative Technology Awards honor from *Computerworld* include Brocade Communication Systems, Hewlett-Packard, IBM and Zone Labs. To view the complete list of the Innovative Technology Awards winners and read details of customer implementations of their products, please visit www.computerworld.com/departments/technology/emergingtech.

About Computerworld

Computerworld, the "Voice of IT Management," is the most trusted source for the critical information needs of IT management. Through its weekly print publication, Computerworld.com website, focused conference series and custom research, Computerworld's integrated offerings form the U.S.-based hub of the world's largest (58-edition) global IT media network. Computerworld has won more than 100 print and online awards for editorial and design excellence in the past five years, including a Jesse H. Neal Award for "Best News Coverage," 22 ASBPE awards and *BtoB Magazine's* "Media Power 50" in 2003. In print since 1967, Computerworld currently has a guaranteed rate base of 180,000, a total print audience of

1,846,000 (according to IntelliQuest CIMS v.9.0), and an online audience of over 900,000 unique monthly visitors (according to DoubleClick). Breaking news and resources for IT management are available at www.computerworld.com.

Computerworld is a business unit of IDG, the world's leading technology media, research and event company. IDG publishes more than 300 magazines and newspapers and offers online users the largest network of technology-specific sites around the world through IDG.net (www.idg.net), which comprises more than 330 targeted Web sites in 80 countries. IDG is also a leading producer of 168 computer-related events worldwide, and IDG's research company, IDC, provides global market intelligence and advice through 51 offices in 43 countries. Company information is available at www.idg.com.

About Pronto Networks

Pronto Networks, based in Pleasanton, Calif., provides carrier-class Operations Support Systems (OSS) that enable network operators to deploy and manage large public hot spot networks. The company's software handles provisioning, configuration, authentication, access control, security, pre-paid and post-paid billing, and roaming settlement for large public WLAN networks, in addition to remotely managing and updating multi-vendor hardware and Wi-Fi switches. Pronto Networks is funded by Draper Fisher Jurvetson and the Intel Communications Fund and was recently listed as one of Wired Magazine's Top 25 Wi-Fi companies to watch. For more information about Pronto Networks, visit www.prontonetworks.com.

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